

A Message from Callan Eye Care

We at Callan Eye Care are extremely pleased to see our patients back when we re-open on June 5th!

The Covid-19 pandemic has been quite a challenge for the Lehigh Valley, small businesses, front-line medical workers/responders, supply-chain workers and the entire global community. Some of us may have lost loved ones and all of us have been affected by loss in one way or another. We are proud of how our community has responded to this crisis; with courage, compassion and resolve.

It is incumbent upon all of us to continue practicing social distancing and other universal precautions to mitigate the spread of Covid-19.

As we navigate our re-opening, I wanted to take some time to breakdown how our office is responding to the “new normal”.

- **Please come equipped with a mask.** Our office may be able to provide you with a mask if you are in need of one.
- We ask that all patients kindly reschedule their appointments if they are running a fever, experiencing shortness of breath or demonstrating flu-like symptoms (chills, cough, headache). This is a medical necessity to protect yourself, other patients and our staff.
- We ask that patients remain in their vehicle and call our office phone number (610-253-6911) when you arrive. This will alert our staff to prepare for your appointment. Unless you are a minor or require assistance, please be prepared to come inside for your appointment on an individual basis only to minimize waiting room traffic. We will be implementing **curbside drop-offs for all glasses and contacts pickups**.
- We will be running a modified daily schedule to facilitate patient flow (please see our website www.callaneyecare.com for more information). This will be a floating schedule that will fluctuate as the post-opening situation unfolds.
- We ask that patients use the provided paper-towels to open our main office door if it is closed. We will have a hand-sanitizing station ready for patients to use upon entering. Our front desk staff will have plexiglass shielding for protection and our office furniture will be adjusted to maximize social distancing. All staff will be equipped with face shields for everyone’s protection.

- We will be cleaning and sanitizing all pens and clipboards. To decrease the need for hand-to-hand transfer of objects, please visit our website to obtain patient information forms for completion before you arrive.
- We will be cleaning all equipment for patient use before you enter the exam room. Dr. Callan has a breath shield installed on his slit-lamp microscope to minimize spread. All equipment that was used during your exam will be thoroughly cleaned after your visit.
- Upon completing the exam, our staff will assist you in the selection of frames. We will set aside any frames that you try on for our disinfection protocols.
- If you wish to browse our frames outside of your scheduled appointment, please call our office and our opticians will schedule a separate time for you to come in order to maintain proper social distancing guidelines.

Thank you for your patience and cooperation with these protocols as we re-open the business and provide the highest quality of eye care for you and your family. Please feel free to call the office if you have any questions or concerns. Be safe and healthy as we all adjust to this ongoing health concern.

We look forward to seeing you so we can help you see!

Warmest regards,

A handwritten signature in black ink, appearing to read 'Anthony Callan', with a long horizontal flourish extending to the right.

Anthony Callan O.D., M.S.